

MiVoice Business Feature Matrix
(Release 9.3)

MiVoice BusinessFeature Matrix (Release 9.3) Phones/Appliances													
Features	Family 1 ²⁷	Family 2	Family 3	Family 4	Family 5	Family 6	TeleMatrix 3000IP	Wireless (IP-DECT System Global, WiFi System EMEA) ²⁷	Mitel 6xx DECT Phones ²⁷	Wireless (SpectralLink)	UC Advanced Your Assistant	MiCollab Softphone/ UC Advanced (with Softphone)/ Your Assistant Softphone/MiConta ct Desktop Ignite ²³	5560 IPT
	6905 IP 6910 IP 6920 IP 6930 IP 6940 IP 6970 IP	5320/5320e IP 5330/5330e IP 5340/5340e IP 5360 IP	5001 IP ²⁵ 5201 IP ²⁵ 5302 SIP 2500 (ONS)	5005 IP 5010 IP ²⁵ 5205 IP ²⁵ 5207 IP ²⁵ 5212 IP 5215 IP ²⁵ Dual Mode 5215 IP 5304 IP ⁸ 5312 IP	5020 IP ²⁵ 5220 IP ²⁵ Dual Mode 5220 IP ²⁵ 5224 IP 5324 IP Navigator	5140 IP ²⁵ 5240 IP							
Account Codes - Default	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Account Codes - System	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
Account Codes - Verified and Non-verified	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Non-verified only (see Note 4)	Non-verified only (see Note 4)	Yes
Add Held	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Auto-Answer	Yes	Yes	No	In Headset mode only for 4015, 5005 5010 and 5205; Yes for others	Yes	Yes	Yes	Yes (local setting)	Yes (local setting)	Yes (local setting)	Yes	Yes	No
Auto-Hold	Yes	Yes	5302 only	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes
ACD Traditional Support	No	Yes	No	IP Phones only except 5304	Yes	Yes	410 only	No	No	No	Yes	Yes	No
ACD Agent Hot Desking (including ACD Express)	Yes	Yes	No	IP Phones only except 5304	IP Phones only	IP Phones only	No	No	No	No	No	Yes (except for SIP softphone on MiCollab)	No
Broker's Call	No	No	5302 only	5005 and 5205 only	No	No	No	No	No	No	No	Yes	No
Call Duration Display	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward - Cancel All	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	410 only	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes (see Note 5)
Call Forward	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward - Delay	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Call Forward - Follow Me - End Chaining	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Call Forward - Follow Me - Reroute when Busy	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Call Forward - Forced	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Call Forward - Override	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes (see Note 5)
Call History	Yes (see Note 15)	Yes (see Note 15)	No	IP Phones only (except 5005 and 5205)	IP Phones only	No (see Note 14)	No	No (see Note 17)	No (see Note 17)	No (see Note 17)	No (see Note 16)	Yes	Yes (see Note 15)
Call Park/Group Park	Yes	Yes	Call Park only	Yes	Yes	Yes	Call Park only	Yes (slot not specifiable)	Yes (slot not specifiable)	Yes (slot not specifiable)	No	Yes	Yes
Call Park Retrieve/Group Park Retrieve	Yes	Yes	Call Park Retrieve only	Yes	Yes	Yes	Call Park Retrieve only	Yes	Yes	Yes	No	Yes	Yes
Call Pickup (Dialed, Directed, Clustered)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Call Pickup - Display Calling/Called Party	Yes	Yes	No	5304 and 5312 (Calling Party only)	5324 (Calling Party only)	No	No	No	No	No	No	No	No
Call Privacy	Yes	Yes	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Call Screening	Yes	Yes	No	5312 only	5324 only	No	No	No	No	No	No	No	No
Call Waiting - Swap Automatic	No	No	2500 only	No	No	No	No	No	No	No	No	No	No
Callback	Yes	Yes	Yes (except 5302)	Yes	Yes	Yes	Yes	5603, 5604, 5607, 5613, 5614 only	Yes	No	No	Yes	Yes (see Note 5)
Camp-on	Yes	Yes	Yes (see Note 6)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes
Clear All Features	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (by FAC)	Yes	No	No	Yes	Yes
Compression Support	G.711, G.729, G.722.1	G.711, G.729, G.722.1 5320 (G.711, G.729)	5201 (G.711) and 5302 (G.711, G.729) only	5207 (G.711) 521x (G.711, G.729)	52xx & Navigator only (G.711, G.729)	52xx (G.711, G.729) 5140 (G.729)	TeleMatrix only (G.729)	Yes (G.711, G.729)	Yes (G.711, G. 722, G.729)	Yes (G.711, G.729)	G.711, G.729	G.711, G.729	G.711, G.729
Conference	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Conference Application (controls Conference Unit)	No	Yes	No	No	No	No	No	No	No	No	No	No	No
Conference Split	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Conference Unit Support (5305/5310)	No	Yes (except 5320/5320e)	No	No	5xxx only	No	No	No	No	No	No	No	No
Cordless (DECT) Module (for handset & headset)	No	N/A on 5320/5320e	No	No	No	No	No	Not Applicable	Not Applicable	Not Applicable	No	No	No
Corporate Directory	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	No
Destination-based Call Display	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Direct Page - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Direct Page - Receive	Yes	Yes	5302 only	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
Direct Station Select/Busy Lamp Field (DSS/BLLF)	Yes	Yes	No	Yes except for 5304	Yes	Yes	DSS only	No	No	No	No	Yes	Yes
Direct Transfer to Voice Mail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Directed Voice Call - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Directed Voice Call - Receive	Yes	Yes	No	5212, 5312 only	4x25, 5224, 53xx and Navigator only	Yes	Yes	No	No	No	No	No	No
Display Contrast Control	No	Yes	No	Yes	Yes	Yes	No	Yes	610 only	Yes	No	No	Yes
Display Brightness Control	Yes	N/A on 5320	No	No	No	No	No	5604, 5607, 5614, 5624 only	Yes	8400 series only	No	No	Yes
Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Emergency DID Routing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Feature Keys	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Flash - Calibrated	No	No	2500 only	No	No	No	No	No	No	No	No	No	No
Flash - Switchhook	No	No	2500 only	No	No	No	No	5603, 5604, 5607, 5613, 5614 only	No	No	No	No	No
Flash - Trunk	Yes	Yes	N/A on 5302	Yes	Yes	Yes	Yes	Not Applicable	Not Applicable	Not Applicable	No	No	Yes
Flexible Answer Point	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Not Applicable	Not Applicable	Not Applicable	Yes	Yes	Yes
Float Keys	6930, 6940, 6970 only	5340/5340e and 5360 only	No	No	No	No	No	No	No	No	No	No	No
Gigabit Ethernet Stand Support	N/A (Gigabit ports built in)	Yes	No	5212, DM, 5215, 5312 only	DM 5220, 5224, 5324 only	No	No	Not Applicable	Not Applicable	Not Applicable	Yes	Yes	No
Ground Button	No	No	2500 only	No	No	No	No	No	No	No	No	No	No
Group Listen	Yes (see Note 21)	Yes	No	5215, DM 5215, 5207, 5212, 5312 only	52xx, 5324, and Navigator only	No	No	No	No	No	No	No	Yes
Group Page - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Group Page - Receive	Yes	Yes	No	Yes (only in MiNET mode)	Yes (only in MiNET mode)	Yes	Yes	No	No	No	No	No	Yes
Group Presence - Join/Leave Group	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (by FAC)	Yes (by FAC)	No	Yes	Yes	Yes
Group Presence - Join All/Leave All Groups	Yes	Yes	No	IP Phones only except 5304	IP Phones only	IP Phones only	No	Yes (by FAC)	Yes (by FAC)	No	No	Yes	No
Handset Receiver Volume Control	Yes	Yes	N/A on 2500	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Handsfree Answerback	Yes	Yes	No	5212, 5312 only	4x25, 5224, 53xx and Navigator only	Yes	Yes	No	No	No	No	No	No
Handsfree Operation	Yes	Yes	No	5207, 5215, 5212, and 5312 only	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Handoff Support	Yes	Yes	No	Yes	Yes	Yes	Yes	Pull only	Pull only	Not Applicable	Yes	Yes	Yes
Headset Operation	6910, 6920, 6930, 6940 only	Yes	No	N/A on 5005, 5205, and 5304 (see Note 1)	Yes (see Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Headset Mute Switch	6910, 6920, 6930, 6940 only	Yes	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Hold	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hold on Hold	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes
Hold Key Retrieves Last Held Call	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Hot Desking	Yes	Yes	No	Yes	IP Phones only	IP Phones only	No	5604, 5607, 5614 only	Yes	No	No	Yes	Yes
Hot Line	Yes	Yes	Yes No for 5302 SIP	Yes	Yes	Yes	Yes (only in MiNET mode)	Not Applicable	Not Applicable	Not Applicable	Yes	No	Yes
IP DECT Stand Support	No	Yes	No	5312 only	5324 only	No	No	Not Applicable	Not Applicable	Not Applicable	No	No	No

MiVoice Business Feature Matrix
(Release 9.3)

Language Change	Yes	Yes	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Last Group Member Routing (LGMR)	Yes	Yes	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)	Yes (see Note 24)
Line Types and Appearances	Yes (see Note 18)	Yes (see Note 18)	No	Yes (see Note 18)	Yes (see Note 18)	Yes (see Note 18)	Yes (see Note 18)	No	No	Yes (see Note 18)	Yes (see Note 18)	Yes (see Note 18)	Yes (see Note 18)
Long Key Press	Yes	Yes		No	5324 only	No	No	No	No	No	No	No	No
Mass Audio Notification	Yes	No	No	No	No	No	No	No	No	No	No	No	No
Meet-Me Answer	Yes	Yes		Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
Meet-Me Conference	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Messaging - Advisory	Yes	Yes except for IP devices in SIP mode	No	Yes (except for 5005, 5205 and devices in SIP mode)	Yes (except for IP devices in SIP mode)	Yes (except for IP devices in SIP mode)	Yes	No	No	No	Yes (see Note 4)	Yes (see Note 4)	No
Messaging - Callback	Yes	Yes	N/A on 2500 and 5302	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
Messaging - Dialed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (by FAC)	Yes (by FAC)	No	Yes	Yes	Yes
MobileLink (Smartphone pairing)	6920, 6930, 6940, 6970 only	No	No	No	No	No	No	No	No	No	No	No	No
Multi-color LED	No	Yes	N/A	5010, 5207, 5212, 5304, 5312, 5505	5020, 5220 (incl Dual Mode), 5224, 5324	N/A	N/A	Not Applicable	Not Applicable	Not Applicable	N/A	N/A	Yes
Multilingual Name Display/Multilingual Name Display Using External LDAP	Yes (see Note 19)	Yes (see Note 19)	No	5304, 5312 only (see Note 19)	5324 only (see Note 19)	No	No	56xx only	No	No	No	No	No
Multiple Message Waiting Indication	Yes	Yes	No	Yes No for 5304	Yes	Yes	Yes	Yes (quantity not displayed)	Yes	Yes (quantity not displayed)	No	No	Yes
Music	Yes	Yes	No	N/A on 5005, 5205 and 5207	Yes	Yes	Yes	No	No	Yes	Yes	No	No
Mute Key	Yes	Yes	No	5212 and 5312 only	5324, 5224 and Navigator only	No	No	Yes	Yes	Yes	Yes	Yes	No
Night Service	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (by FAC)	Yes (by FAC)	No	Yes	Yes	Yes
Off-Hook Voice Announce	Yes (see Note 22)	Yes	No	5212, 5304, 5312 only	Yes	5xxx only	No	No	No	No	No	No	Yes
Override Busy	Yes	Yes	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes
Override Security	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes
Paging	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
PC Port (for 2nd LAN connection: see Note 11)	Yes	Yes	5302 only	N/A 5005	IP Phone only	IP Phones only	No	No	No	No	Not applicable	Not applicable	Yes
PC Programming Application Support (Desktop Tool or Web Interface)	Yes	Yes	No	IP Phones only	5020 IP, 5220 IP, 5220 IP DM, 5224 IP, 5324 only	5140 IP, 5240 IP only	No	No	No	No	Yes (see Note 4)	Yes (see Note 4)	No
Personal Directory	Yes	No	No	No	No	5xxx only	No	Yes	Yes	Yes	Yes	Yes	No
Phonebook	6905, 6910 only	Yes (see Note 7)	No	5215, DM 5215, 5212, 5304, 5312 only (see Note 7)	Yes (see Note 7)	Yes	No	Yes	Yes	No (local Contacts only)	Yes	Yes	Yes
Phone Lock	Yes	Yes	Yes	Yes	5020, 5220, 5224, 5324, Navigator only	No	No	Yes	Yes	Yes	No	Yes	No
Privacy Release	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes
PKM Support	6920, 6930, 6940 only	5330/5330e and 5340/5340e only	No	No	420, 5220, DM 5220, 5224, 5324 only	430 and 4150 only	410 only	No	No	No	No	No	No
Record-A-Call	Yes	Yes	No	Yes	Yes	N/A on SS430	No	Yes	Yes	Yes	No	Yes	Yes
Redial	Yes	Yes	Yes	Yes	Yes (by FAC only on 5324)	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Redial - Saved Number	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Release	Yes	Yes	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes (see Note 4)	Yes (see Note 4)	Yes
Reminder	Yes	Yes	No	No	Yes	Yes	No	No	No	No	No	No	No
Resiliency Support	Yes	Yes	5xxx IP Phones (except 5302)	IP Phones only	IP Phones and Navigator only	IP Phones only	TeleMatrix only	Yes	Yes	Yes	No	No	Yes
Ringer Control (Pitch and Volume)	Volume only	Yes	Yes (Volume only on 5302)	Yes (Volume only on 5005 and 5205)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Volume only
Ring Group Membership	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ringing Line Select	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	No	No
Silent Monitor	Yes	Yes	Yes	N/A on 5005 and 5207	Yes	Yes	No	Yes (by FAC)	Yes (by FAC)	No	No	Yes	Yes
Simplified Account Code Entry	Yes	Yes	No	Yes	Yes	Yes	No	No	No	No	No	No	Yes
SIP Support	No	Yes	5302 only	DM 5215, 5212, 5312, 5304 only	DM 5220, 5224, 5324 and Navigator only	No	TeleMatrix only	Yes	Yes	Yes	No	No	SIP Trunking only
Softkey Support	Yes (see Note 26)	Yes	No	No	Yes	Yes	No	Local softkeys	Local softkeys	Local Softkeys	No	No	Yes
Speaker Volume Control	Yes	Yes	N/A on 2500	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Speed Call - CDE	Yes	Yes	5302 only	Yes	Yes	Yes	Yes	No	No	Yes	No	No	Yes
Speed Call Keys	Yes	Yes	N/A on 2500	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Speed Call - Pause	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
Speed Call - Personal	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Speed Call - System	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
SuperKey	Yes (limited support only)	Yes	No	N/A 5005	Yes	Yes	410 only	No	No	No	No	No	No
Swap	Yes	Yes	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Tag Call (Malicious Call Trace)	Yes	Yes	N/A on 5302	Yes	Yes	Yes	Yes	Yes (requires KPML)	Yes (requires KPML)	No	No	Yes	Yes
Teleworker Support (Mitel Border Gateway)	Yes	Yes	No	5215, DM 5215, 5212, 5312, 5304 (see Note 12)	5020, 5220, DM 5220, 5224, 5324 and Navigator (see Note 3)	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Tone Demonstration	Yes	Yes	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Transfer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Transport Layer Security	Yes	Yes (Except 5320e/5330/5340)		Yes (Only 5312 IP)	Yes (Only 5324 IP)								
Trunk Access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Trunk Answer From Any Station (TAFAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Trunk Busy-out	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Trunk Select - Direct	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Unified Communicator	Yes	Yes	Yes (except ONS)	Yes except 5304	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Mobile/MiCollab Client													
VIP Status and Wakeup (Hospitality)	Yes	Yes	Yes (except ONS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Visual Voicemail	6920, 6930, 6940, 6970 only	5330/5330e, 5340/5340e, and 5360 only	No	No	No	5xxx only (embedded voice mail only)	No	No	No	No	No	Yes	No
Voice Mail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Voice Mail Softkeys	Yes (see Note 26)	Yes	No	Yes	Yes	Yes	No	No	No	No	No	Yes (master only)	Yes (master only)
Whisper Coach	Yes	Yes	No (see Note 13)	No (see Note 13)	5xxx only (see Note 13)	5xxx only (see Note 13)	No	Yes (see Note 13)	Yes (see Note 13)	No	No	Yes	No (see Note 13)
Web browser	No	Yes	No	No	No	5xxx only	No	No	No	8400 series only	Yes (see Note 4)	Yes (see Note 4)	No
Wireless LAN Stand Support	Yes (see Note 20)	Yes	No	5212, DM 5215, 5312 only	DM 5220, 5224, 5324 only	No	No	No	No	No	Yes	No	No

WARNING: Using the 5207 IP Phone and a headset without a Plantronics M12 Vista Universal Amplifier might cause hearing damage.

NOTES:

- 01)** Mitel Networks 5207 IP Phones DO NOT support the direct connection of a headset. Use of a headset with this phone requires a Plantronics M12 Vista Universal Amplifier. The amplifier plugs into the handset port on the underside of the phone and allows the user to adjust the headset volume level. Plantronics models P51, P81, P101N, and Supra NC headsets are the ONLY headsets approved by Mitel for use with the 5207 IP Phone through the Plantronics M12 Vista. For optimum audio quality, set the M12 volume control to a low setting (1 to 3). Higher settings will degrade the audio quality.
- 02)** A Group Page cannot be received by a 5220 IP (Dual Mode) Phone that has a Line Interface Module installed in it.
- 03)** Teleworker support for Navigator requires Teleworker Release 4 or later.
- 04)** Functionality is limited or is provided differently than a non-YA phone.
- 05)** Functionality is supported on master only.
- 06)** Only Automatic Camp-on is supported on the 5302 IP Phone.
- 07)** The "Phonebook with Location" option is supported on the 5212, 5224, 5304, 5312, 5320/5320e, 5324, 5330/5330e, 5340/5340e, and 5360 IP Phones.
- 08)** The 5304 supports the same set of features supported by the 5312 IP Phone. Some features are not recommended because of certain limitations, mainly the lack of softkeys and indicators (LED), and inaccessible DTMF dial pad.
- 09)** Call Forward Cancel All is only supported as a feature access code that can be programmed as a speed dial key.
- 10)** Audio coding: ITU-T Rec. G.722.1 Annex C, licensed from Polycom®
- 11)** The PC port is enabled by default, but can be disabled by Class of Service, except on the 5505 SIP Phone and 69xx IP Phones where it's always enabled.
- 12)** Teleworker support for the 5304 requires firmware 2.1.1.2 or later.
- 13)** IP/SIP devices can invoke Whisper Coach via MITAI-based applications.
- 14)** 5140 IP, and 5240 IP provide the Call History functionality. See the "Call History for 5xxx IP Appliances and Your Assistant" Help topic for details.
- 15)** It is recommended that for these sets, you use the Call History Application (not the Feature).
- 16)** For Call History functionality on this device, see "Call History for 5xxx IP Appliances and Your Assistant" Help topic.
- 17)** For Call History on these sets, see the appropriate device's User Guide.

MiVoice Business Feature Matrix
(Release 8.0 SP2)

- 18) The 6905 IP Phone supports Line Type and Appearances, but does not support LED on its keys.
- 19) Arabic language is not supported on 5304, 5312, 5324, 5320, 5330, 5340 and 69xx IP phones. Chinese language is not supported by this feature.
- 20) Supports Mitel Wireless LAN Adapter.
- 21) Not supported on 6920 and 6930 sets while the user is active on a headset call.
- 22) Blocked on 6920 and 6930 IP Phones with an active headset call.
- 23) Emulates 5020 IP Phone. For more information on MiContact Desktop Ignite, refer to the *MiContact User Guide*.
- 24) Restricted display for the Last Group Member Routing (LGMR) feature.
- 25) Firmware not supported by the MiVoice Business system. You can manually provide the firmware support through an external TFTP server. For more information, see the MiVoice Business Migratuin Guidelines document.
- 26) Softkeys on the 6905 and 6910 IP Phones are supported through the Navigation Cluster.
- 27) Only phones that are supported on Containers-based MiVoice Business (cMiVB).